

## Cafeteria Account - Frequently Asked Questions

**Must I deposit money in my student's account?** No, this is an optional program strictly for your convenience. If you prefer to send cash with your student, you may continue to do so.

**Is there a set amount of money I should put into the account?** No, you may deposit as much or as little as you like.

**Is there a limit on how much money a student may spend in one day?** You will have to discuss your "House Rules" with your child. If you have a problem, you may call our office at 845-486-4491.

**Can I limit the items my child may purchase?** We limit purchases to no more than one item from each category of entrée, beverage, snacks and treats - refer to a la carte list for categories. We encourage moderation, not elimination of snack foods and other treats. Parents may send in a note exempting them from the one item per category restriction. In this case, Arlington staff will not be responsible for monitoring purchases and you will have to discuss your "House Rules" with your child. If you have a problem, you may call our office at 845-486-4491.

**How will I know when my child's account is running low?** The cash register system will be able to tell us that your child's balance is getting low, and the cashier will remind the child. Parents using the optional on-line credit card payments can also view student balances on-line.

**What is a complete meal?** A complete meal is our offering as indicated on the weekly menu. Students may choose a hot lunch or a deli lunch. We can offer this meal at this price because it is subsidized by the federal government to keep meal prices low to students. If a student wants additional items, or a second lunch, he or she is charged accordingly.

**How do I put money into my student's account?** You may send a check or cash with your student to give directly to the cashier in the cafeteria or they may be sent to the address on the letterhead. Checks should be made payable to "Arlington School Lunch Fund." Please write your child's first and last name, PIN#, and grade on the check so we will be sure that it gets credited to the correct account. An optional on-line credit card payment system is available for a small fee. This can be accessed at [www.mynutrikids.com](http://www.mynutrikids.com).

**Why must students use their PIN #'s when paying cash?** If all students use their PIN #'s for all transactions, including when paying cash, the lines will move faster because the cash register system requires less information from the cashier if a PIN # is used at the beginning of the order. Security issues are also more easily resolved when all students use a PIN#.

**What if my student forgets their PIN #?** If a student forgets his/her PIN #, they should ask to speak to the cafeteria manager, who will be able to assist them.